



News



5757 Woodway, Suite 160, Houston, TX 77057-1519 (713) 781-1642

Spring 2007

New Board Members Elected

At the annual meeting of the Tanglewood Homes Association held on January 18, 2007, at St. Martin's Episcopal Church, **Tim Brown, Nigel Curlet, and Gaines Matthews** were elected to three-year terms on the board of directors. At the end of 2006, Gwen Smith was appointed to fill the remaining term of David Oelman, who resigned from the board. New officers for 2007 include **Tara Mize**, President; **Dan Flourney**, Vice-President; **Beth Dorman**, Secretary, and **Gaines Matthews**, Treasurer. Committee chairs for 2007 are as follows:

- Deed Restrictions** – Jim Holcomb
- Finance** – Gaines Matthews
- Governmental Relations** – Beth Dorman
- Grounds/Garbage** – Dan Flourney
- Insurance** – Gwen Smith
- Security** – Chip Webster

Storm Water Inlet Marking

To help prevent pollution from entering local waterways, Tanglewood personnel has attached blue discs shown below to every storm sewer inlet in the subdivision. The program is sponsored by a group known as Clean Water Clear Choice, which is part of a Stormwater Management Joint Task Force created by a coalition of local and state governmental entities. Please make sure your landscape service does not blow leaves and debris into the storm sewers. This will help prevent the storm sewers from being blocked and in turn exacerbate street flooding. If you see anyone putting any kind of chemicals, debris, or landscape material of any kind into the sewers, contact Tanglewood Patrol at (713) 628-9191 or the Tanglewood office immediately.



Generators Must Be Approved

If you are contemplating the purchase of a generator before the upcoming hurricane season, don't forget that the generator must be approved **before** it is installed. The generator is subject to setback and sound level requirements in accordance with the Tanglewood deed restrictions. The deed restriction committee adopted a policy governing the installation of generators. Important aspects of the policy include:

- If generator is a minimum of ten feet (10') from the side and/or rear property lines, sound attenuation is not required.
- If generator is located less than ten feet (10') but more than five feet (5') from the side and/or rear property lines, a certification must be provided by the contractor or sound engineer that the generator does not exceed fifty-eight (58) decibels measured from the location of the generator to the nearest structure that may be constructed (without variance) on the adjacent property during full operation.
- If the sound exceeds fifty-eight (58) decibels during full operation, sound attenuation must be provided to reduce the sound to the prescribed level.
- Any routine weekly operation of the generator specified by manufacturer must be performed between the hours of 9:00 a.m. and 5:00 p.m.
- All generators must be permitted by the City of Houston and must comply with all applicable codes and regulations of the electrical service provider.
- A certification must be provided that the generator meets all applicable setback provisions, meets all applicable noise restrictions, and meets all applicable City of Houston and National Electrical Code specifications.

If you have any questions or need further information, please contact the Tanglewood office.

Security Update

Tanglewood experienced its first robbery in four years as well as a burglary in January. Continuing the trend that commenced in 2006, there continues to be a high incidence of vehicle burglaries (“BMV”). There have been 13 attempted BMV’s in 2007, so it is important to take precautions. A significant majority of these incidents involve unlocked vehicles.

Sgt. Jeff Headley reminds residents to refrain from parking vehicles on the street if possible, to lock vehicles religiously, to never leave valuables in plain view, and to use the vehicle security alarm to help prevent vehicle burglaries. Parking vehicles in driveways or garages reduces these types of losses. Garages should be locked at all times to protect valuable articles that might be stored there.

All Tanglewood residents should activate home alarm systems any time you leave your house, even for a walk or errand. The sound of an alarm will frighten burglars away.

Never admit anyone to your home that is not known. Residents are advised to contact the Tanglewood Patrol immediately if anyone comes to their home identifying themselves as any type of contractor or other employee requesting permission to look in their home, backyard, or elsewhere. A Tanglewood Patrol officer will be happy to check the person’s identification to verify that the individual is legitimate.

Should any suspicious activity be observed, please call Tanglewood Patrol immediately. Being vigilant and observant are good deterrents to crime in Tanglewood.

Please register your e-mail address on Tanglewood’s website, www.tanglewoodhomes.org to receive security alerts.

Safety tips are presented again for your protection:

Safety Tips

- Take advantage of Tanglewood security's **escort service**, especially during evening hours. Contact the Tanglewood dispatcher at **(713) 513-7700** or the patrol car directly at **(713) 628-9191**; an officer will meet you at your home and see you safely inside.
- When returning home, **check the area for any suspicious vehicles or persons**. If you observe anything unusual, drive past your home and notify Tanglewood Patrol. Wait for a patrol officer before entering. Once in your home, lock all house entry doors. If you have an alarm, bypass your motion detectors and activate your alarm.
- As you approach your home, **check your rear-view mirror**. Should you observe a vehicle behind you, keep driving to see if the vehicle follows. If you feel you are being followed, go to a grocery store, a business where people are located, or the fire station located on Woodway. If you have a cellular phone, call Tanglewood Patrol immediately at **(713) 628-9191** and give your location.
- **If you are confronted by an armed robber, remain calm, follow instructions, and DO NOT RESIST.** Pay close attention to the individual(s)’ physical features, such as height, weight, age, race, hair length and color, facial hair, and any distinguishing features which will enable you to better describe the individual to police.

If you have an alarm system, instruct the alarm company to **call the Tanglewood dispatcher FIRST at (713) 513-7700** when an alarm is detected, even before calling your home, to determine if the alarm is false. **Tanglewood Patrol does not charge for false alarms.** Calling Tanglewood Patrol first will decrease the response time by several minutes.

Please call the Tanglewood office if you would like phone stickers with the THA security phone numbers on them.

OFFENSE	2001	2002	2003	2004	2005	2006
Burglary	7	1	9	8	5	3
Robbery	2	3	0	0	0	0
BMV*	14	4	6	5	14	21
Theft	10	19	17	17	22	24
Auto Theft	0	2	0	4	0	1
Criminal Mischief	11	8	5	7	7	8

*Burglary of a motor vehicle.

Cars, Trailers, etc. Should Not Be Parked on the Street

City Ordinance 45-121 prohibits any motorized **vehicle** from being parked on a public street for longer than **twenty-four (24) hours**. Section 45-123 prohibits a trailer, either attached or unattached to a motor vehicle, from being parked on a public street for longer than **two (2) hours**. **Under no circumstances should a trailer be left in the street overnight**. Please observe these parking ordinances.

No Street Dumping

Dumping dirt or other material in the street is a violation of City Ordinance 40-13 and 40-21. Please make sure your landscape contractor is aware of these ordinances. Bulk material that is delivered should be dumped on the site instead of the street. **Under no circumstances may material of any kind be left overnight in the street**. Perpetrators are subject to a fine for violation of these ordinances, and Tanglewood Patrol officers are authorized to issue citations.

Jogger Alert

There are many people—residents and non-residents alike—who use Tanglewood streets to jog or walk. Residents are encouraged to be aware of the possibility of joggers and walkers while driving on Tanglewood streets. Joggers and walkers in turn should be alert for cars. **Individuals are encouraged to use the path on the esplanade rather than the bike lanes on Tanglewood Boulevard**. It is difficult for residents with driveways exiting onto the boulevard to see joggers while backing out of their driveways. In addition, jogging in the bike lane subjects individuals to peril that can be avoided by using the path. All parties are encouraged to be watchful and respectful of each other.

311

311 is a consolidated system operated by City of Houston that provides a single, easy-to-use number to access city services from 6:00 a.m. till midnight, 7 days a week. You may report any problem involving city services by calling 311. You also may log into the city's website, https://webintake.houstontx.gov/web_intake/Controller, to report the problem via e-mail. 311 may be used to report problems ranging from pot holes to water leaks to street lights burned out. For emergency problems involving the police or fire departments, 911 should continue to be used.

Pet Profiles

New receptacles have been installed on Tanglewood Boulevard to encourage people who walk their dogs on the boulevard to pick up after their pets. Please be considerate.

As a result of the adoption of City Ordinance 6-24, **it is against the law if you do not promptly remove and properly dispose of feces from your dog or cat**. Violators are subject to a fine of between \$75 and \$500. This includes your neighbor's yard. **If you walk your dog on Tanglewood Boulevard, please do not allow your pet to use the landscaped areas around the live oak trees as a depository**. A significant amount of money was spent to beautify the boulevard, so each person using it is asked to do his/her part to keep it beautiful.

City Ordinance 6-101 states that a dog may not run loose outside an owner's yard. Violators are subject to a maximum fine of \$200. Always keep your dog on a leash when taking your dog away from your property.

Dogs that bark continuously are a nuisance to neighbors. If your dog is kept outside, please make sure that your dog's barking is controlled. There are a number of effective ways to control continuous barking. While it is THA's policy to notify the pet's owner so corrective action may be taken, **it is against City Ordinance 30-6 to keep an animal that disturbs neighbors**.

Do your part to prevent your dog and cat from being a nuisance to neighbors. Courtesy and consideration are contagious.

No Soliciting in Tanglewood

Solicitation is prohibited in Tanglewood. **Should a solicitor come to your door, do not open your door**. Immediately call Tanglewood Patrol, and report the solicitor. The officer on duty will check to see if the solicitor has the required permit. If the solicitor does not have a permit, he/she will be asked to cease soliciting. However, if the solicitor does have a permit, HPD regulations strictly prevent an officer from enforcing deed restrictions because it is a civil matter. In that case, the officer will obtain the name and address of the solicitor's company/organization and notify the THA office. If the solicitation occurs during normal office hours, THA personnel will notify the individual(s) that solicitation is against the deed restrictions and ask the solicitor(s) to leave the subdivision. Should the solicitation occur when the THA office is closed, a letter will be written to the company/organization advising that soliciting is prohibited. Don't forget that making purchases from door-to-door solicitors only encourages them to come back again.

Builder's Deposit Agreement Revised

As previously announced, the modified Builder's Deposit Agreement became effective October 1, 2006.

The major changes from the initial Agreement include the following:

- Increasing the deposit for new homes without a swimming pool from \$5000 to \$10,000.
- Increasing the deposit for new homes with a swimming pool from \$5000 to \$12,500.
- Increasing the plan review fee from \$250 to \$1,000 for new homes without a swimming pool.
- Increasing the plan review fee from \$250 to \$1,250 for new homes with a swimming pool.
- Increasing the amount assessed for rules violations. \$100 will be assessed for the first violation, \$200 for second violation, \$400 for the third violation, etc. The \$500 cap for rules violations is eliminated. Previously, violations were assessed \$100 per occurrence.
- Builder must notify adjoining property owners that a drainage plan will be implemented that will not result in the drainage being altered in a manner that will impact an adjoining property owner in an adverse way.
- Certified topographic survey of lot prior to construction is now required.
- Certified as-built survey showing location of all improvements is now required.
- Requirement to display standardized sign showing emergency phone numbers.
- Requirement to provide notifications to adjoining neighbors prior to start of construction.

These changes were the result of comments, suggestions, and complaints received by THA. The THA board determined that these changes will strengthen the oversight over the construction process to make sure the Tanglewood deed restrictions as well as the rules and regulations are being followed.

As with the original agreement, it is the intent of the board that **only** the plan approval fee be borne by the Tanglewood property owner. Since compliance with the deed restrictions, policies, and procedures is the primary responsibility of the builder/contractor, the board feels any forfeiture cost should be borne by the responsible party. Making the builder/contractor responsible for the deposit, should improve compliance with all aspects of the approval requirements.

Hours for Construction and Landscape Work

Don't forget that all outside work and/or interior work that generates noise that can be heard by adjoining property owners is subject to start and completion times. **Monday through Friday**, all work must be performed between **7:30 am** and **sunset**. **On Saturdays, Sundays and traditional holidays**, all work must be done between **9:00 am** and **6:00 pm**. Call the Tanglewood office to report a violation. On weekends or when the Tanglewood office is not open, call Tanglewood Patrol. While HPD department policy precludes Tanglewood officers from enforcing deed restrictions, the responding officer will log the complaint, and Tanglewood personnel will contact the perpetrator.

Please make sure your landscape contractor and anyone doing work at your home observe the applicable starting and ending times. Cards are available through the Tanglewood office, written in both English and Spanish, if your contractor is unable to speak English.

Trunk Shows, Estate/Garage Sales Prohibited

Tanglewood residents are reminded that all estate and garage sales as well as trunk shows and open houses where merchandise is sold are against the deed restrictions and strictly prohibited. **The THA board will take legal action against violators if it becomes necessary.** Estate sale operators have been warned about this prohibition. Residents should not attempt to hold functions of any kind where merchandise is sold. If you have any questions, contact the Tanglewood office.

Recreation Equipment

Tanglewood residents are reminded that **swing sets, trampolines, jungle gyms, forts, portable basketball goals, etc. are prohibited in front setback areas.** Such equipment should be located in back yards so it is not visually offensive to other residents.

Aside from deed restriction issues, **every resident should be aware of personal liability issues should an uninvited child be injured on equipment that is easily accessible.**

In addition, residents are reminded not to keep portable sports equipment such as soccer nets in the front yard for extended periods of time when not being used.

Tanglewood Garden Club

The Tanglewood Garden Club again donated two new live oak trees for the Tanglewood Boulevard esplanade, which have been planted between Tilbury and Bordley. This marks the fourth year that the Tanglewood Garden Club has donated money for new trees on the boulevard. Special thanks to Tanglewood Garden Club for enhancing the beauty of Tanglewood. In addition, the club is purchasing three new receptacles for dog waste, which will be installed at selected locations.

Residents are invited to join Tanglewood Garden Club. The group meets the 3rd Tuesday of each month, September through April. There is a September Coffee, December Holiday Tea, and a progressive luncheon held in three beautiful homes in February. For membership information, please contact Vickie Lander, 2007-2008 president, at (713) 621-2602 or Trisha Baird, Treasurer, at (713) 973-2686.

Garbage Update

Allied Waste (formerly BFI) provides back-door garbage pickup in Tanglewood. Residents are asked to use this service and not place trash at the curb. In addition to regular household trash, **up to eight bags of landscape material will be picked up at the back door at each scheduled pickup.** Please ask your landscape contractor to place all bags of landscape material at the back door along with the rest of the regular garbage. By doing this, unsightly plastic bags will not remain at the curb for several days between garbage pickups, especially over the weekend. Your cooperation is appreciated.

For anyone not speaking English, cards written in both English and Spanish explaining pickup rules are available from the Tanglewood office.

From time to time, residents complain about non-trash items being removed by garbage personnel. To prevent this from happening, please do not keep anything that might be mistaken for trash near your trash receptacle area.

Should a holiday fall on a normal pickup day, garbage service will be on the next day. AWS will observe the following holidays for the rest of the year.

- **Memorial Day**
- **July 4th**
- **Labor Day**
- **Thanksgiving**
- **Christmas**
- **New Year's Day**

Recycling Offered

Letters have been mailed to Tanglewood property owners offering back-door recycling pickup for Residential Recycling of Texas ("RRT"), a local company specializing in recycling. **A minimum of 150 households must subscribe to implement the service in Tanglewood.** The cost for this service will be \$45 per month payable quarterly in advance to RRT, or \$135 per quarter. There will be a one-time \$10 fee for the cost of the container. Should 300 households subscribe, the cost will drop to \$27 per month or \$81 quarterly.

Pickup will be weekly each Wednesday. All RRT employees will wear company uniforms, which will allow customers to identify them when they are in Tanglewood. Eligible material to be recycled includes tin and aluminum cans, newspapers, magazines, office paper, and plastic bottles. At this time, glass is not included.

If you are interested in participating in recycling in Tanglewood, please return the blue card included in the letter you were sent **on or before April 20, 2007.** If the minimum number of subscriptions is received, your name will be forwarded to RRT, who will provide you with all the information you need to start the recycling service. You will deal directly with RRT on all recycling matters.

You've Got Mail

If you have not done so already, please register on the THA website, <http://www.tanglewoodhomes.org>. Every property owner with computer access is encouraged to register his/her e-mail address so notices and alerts may be sent via the Internet. Such things as deed restrictions, garbage collection times, security information and statistics, current board members, and much more are all available by accessing the website. Board president Tara Mize states that the website has improved THA's ability to communicate with property owners as well as enable on-line access to deed restrictions and other important information. **Tanglewood residents are encouraged to take advantage of this new resource by registering today.**

If your search engine does not recognize THA's website, enter Tanglewood's address directly into Explorer or whatever program you use. If you are experiencing difficulty either accessing the website or registering to receive e-mails, contact the Tanglewood office at (713) 781-1642.

Tanglewood Foundation Donors

Tanglewood Foundation contributions received since the last newsletter include the following:

\$1,000 - \$5,000

Mary & Evans Attwell
 Mary Anne & Cedric Burgher
 CRC Foundation/
 Carrie & Ron Woliver
 Cindy & Michael Gatewood
 Terry Huffington
 Lucy & Mike Kuhn
 Mary Catherine Miller
 Elizabeth & Gary Petersen
 Ann & Paul Pigue
 Brooke & Corbie Robertson
 Stevenson Foundation/
 Mattie & Keith Stevenson

Jeannie & Jim Moses
 Betty Sue & Art Peabody
 Sarah & Robert Ray
 Shadywood Foundation
 Christina & C.M. Sievert
 Carrie & Michael Swan
 Kay & Steven Theede
 Karen & Brian Thurman
 Elizabeth & Timothy Vail
 Terri & Perry Waughtal

\$25 - \$249

Grace & Tom Arnold
 Rene Becnel
 Margaret & Jim Bond
 Mary Carrabba
 Nancy & Edgar Carter
 Shirley & Dale Cheesman
 William Conner
 Charlotte & Jesse Couch
 Margaret & J. O. Couch
 Jean & Henry Dean
 Audrey Dillon
 Jackie & Fred Dunlop
 Teresa & Lawrence Estes
 Beverly & Mike Frazier
 Carmela & Kelly Frels

Maarit & Russell Harp
 Titus Harris
 Patricia & Robert Harrison
 Bonnie Hibbert
 Sharon & Jim Hibbert
 Ele Hill
 Rion Kelly & John Hine
 Marilyn & John Holstead
 Helen & Robert Howard
 Roy Huffington
 Lorine & Emmett Humble
 Elizabeth Keeney
 Mr. & Mrs. Huey Keeney
 Sandy & Randy Keeney
 Mickey & John Kelsey
 Ollie Kensinger
 Mary & Carl King
 Catherine Kurtz
 Leslie Lemak
 Flo & Bill McGee
 Suzanne & Gary Messersmith
 Cathy & Michael Meagher
 Tara & Alec Mize
 Beverly & Staman Ogilvie
 Rebecca & Thomas Oley
 Betty & Kim Paul
 Gail & John Payne

Shirley & Mike Pearson
 Mrs. Edward G. Pearson
 Kathleen & Frederick Plaeger
 Julia & Earl Ritchie
 Betty Robertson
 Mr. & Mrs. Charles Russo
 Gina & Saib Saour
 Carl Schumacher
 Heidi & Matthew Seinsheimer
 Susan & John Shannon
 Ellen & Charles Sheedy
 Allene Skalla
 Helen & Andrew Spector
 The Lester Foundation
 Lisa & Joseph Turano
 Marion & Neal Wade
 Elizabeth & Chip Webster
 Walter Wells, Jr.
 Kay & Ewing Werlein
 Betty Williams
 Carrie & Ron Woliver
 Arline & John Worsham
 Martha & Gerald Wyrshch
 Robert Zimmerman

Thank you!

\$250 - \$999

Beth & Rick Callaway
 Louise & Ed Frank
 Joyce Gay
 Janita & Garney Griggs
 A. E. Gueymard
 Sally & David Harvin
 Judy & Jim Holcomb
 Lahourcade Family Fund
 Susan & Jack Mayfield
 Susie & Skip McGee
 Nelda & Bob Moffatt

Kroger and Randall's Purchases Benefit Tanglewood Foundation

Designate **Tanglewood Foundation** as your charity and Kroger and Randall's will contribute 1% of all purchases back to the foundation. Call the Tanglewood office to get your Kroger card. Register ID number, **4457**, with Randall's to name Tanglewood Foundation as the recipient.

Approval Required

Don't forget that approval is required for all **fences, driveways** and/or **HVAC** units that are being replaced. Fences are subject to an **eight foot (8') height limitation** and HVAC units are subject to setback requirements. Swimming pools and pool equipment also must be approved, and a builder's deposit is required prior to commencement of any construction. If you have any questions, call (713) 781-1642.



HOMES ASSOCIATION, INC.

5757 WOODWAY DRIVE, SUITE 180, HOUSTON, TEXAS 77057-1519

